

Growing a Liaison Program

Presentation to
SELA/SCLA Joint Conference
November 14, 2013



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Augusta State and Georgia Health Sciences (MCG) Universities announce plan to consolidate



Consolidation Moves Forward

JANUARY 12, 2012

University System of Georgia (USG) Board of Regents approve merger of Augusta State and Georgia Health Sciences University

December 11, 2012

SACS approves consolidation

Fall 2013

Inaugural class of GRU enrolled

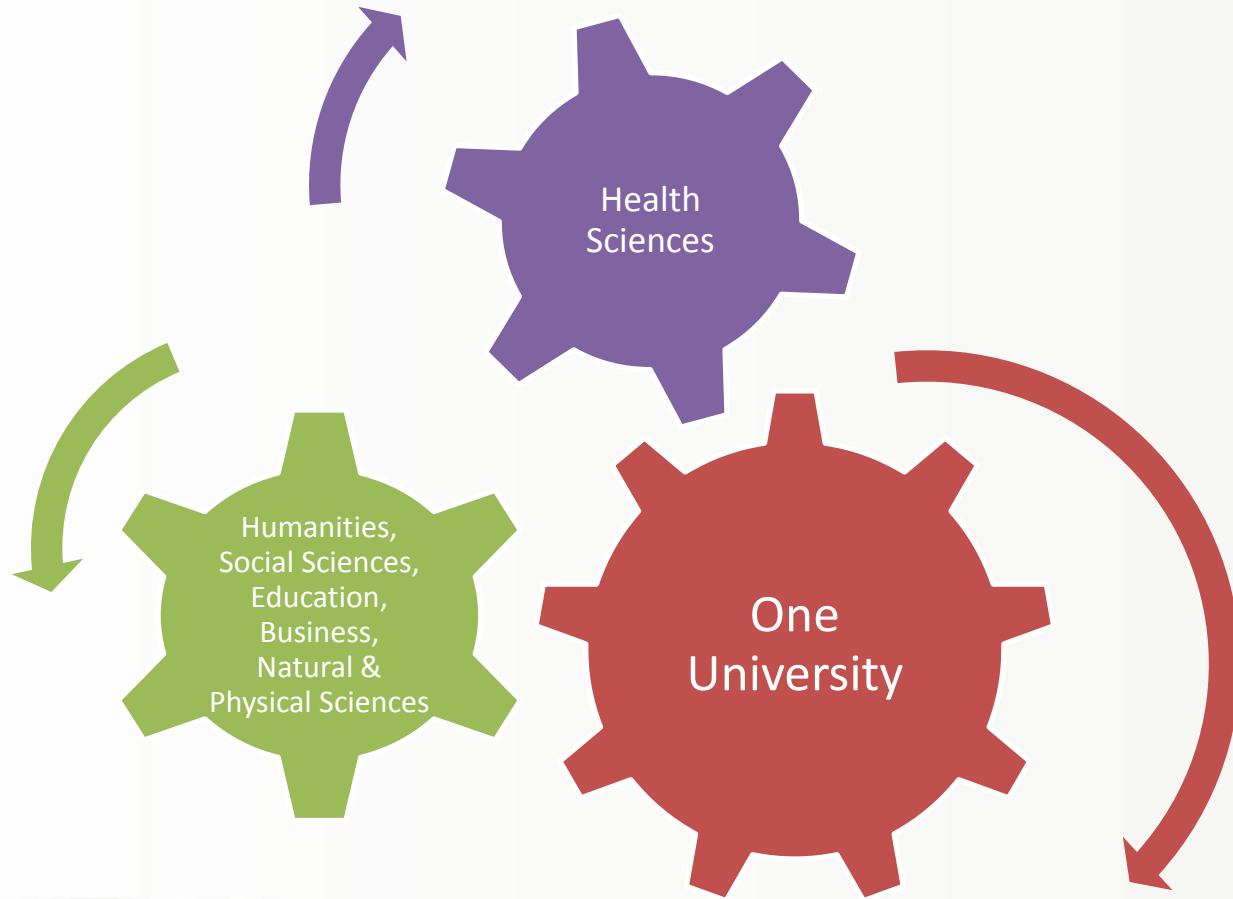
Summer- Fall 2012

Library Work Team submit regular updates to University Consolidation Working Group. Updates are made available to public

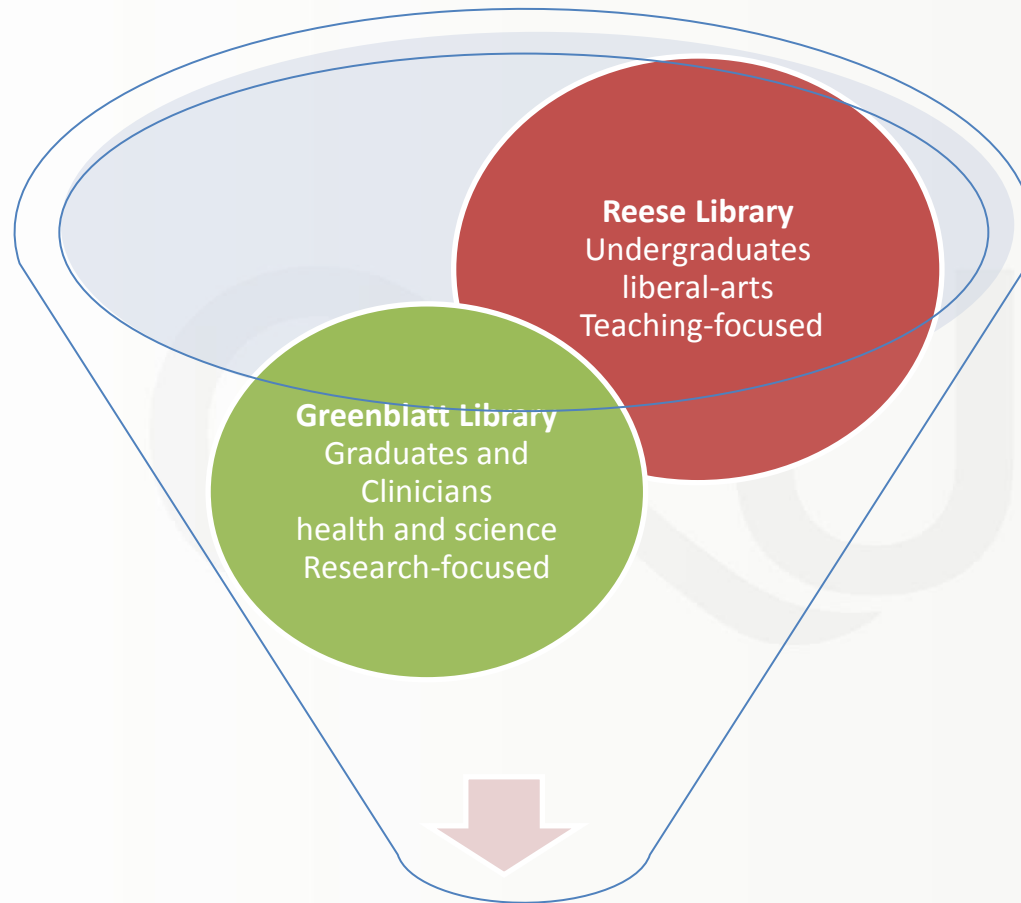
January 8, 2013

Consolidation takes effect after approval from USG Board of Regents

Two Cultures



Consolidation of Libraries



University Libraries

Consolidation of Library Service

Reese Library
Point of need

Greenblatt Library

1998: Liaison Program Established

2012: Embedded Program
Launched

Reese Library Sub-Committee Formed



Information Literacy Librarian
Faculty Librarian
Research and Education



User Engagement Librarian
Faculty Librarian
Research and Education



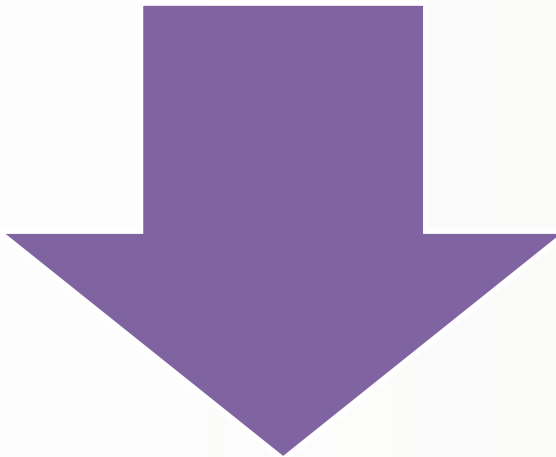
Electronic Resources and Serials Librarian
Faculty Librarian
Content Management

Reese Library Sub-Committee Formed

“improve communication and collaboration between the Library and its constituencies across the Summerville Campus of Georgia Regents University”



Issue: How do we do a better job of connecting and communicating?



Choices: Do we use an existing model, or develop something that has buy-in from the library faculty?

Embedded or Liaison: Definitions

Embedded in a class

- One or more professors
- One or more sections

Embedded in a LMS

- One or more courses
- By discipline or department

Embedded in a department or discipline

- Work role, rather than add-on service

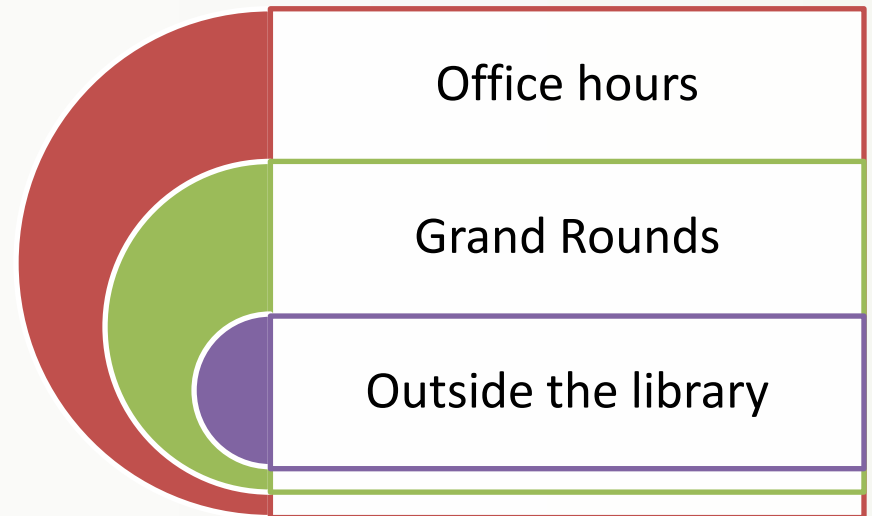
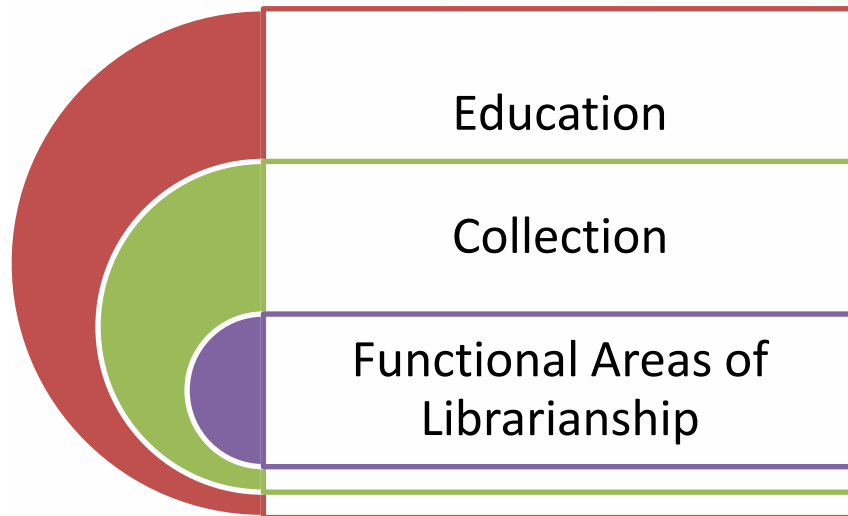
Liaisons



Historically:
Collections (and
services)

Realistic
contemporary:
Services (and
collections)

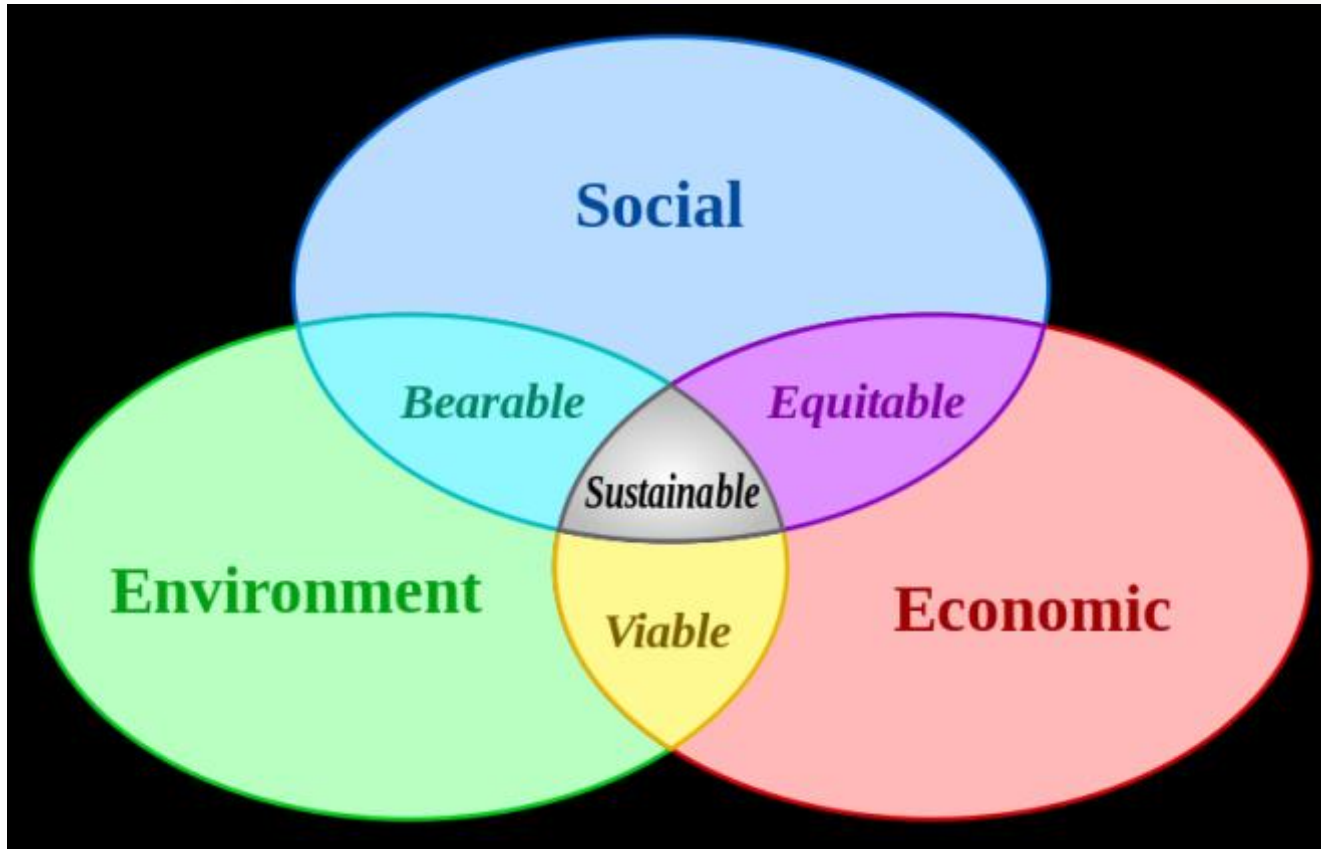
Liaison Role or Embedded Role?



Similarities

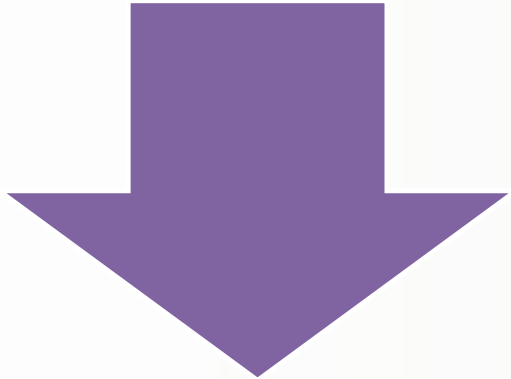
- Better communication with faculty in the disciplines
- More opportunities for collaboration
- Better collections

Sustainability



http://en.wikipedia.org/wiki/File:Sustainable_development.svg

New program



Reaching out to
populations you
may not have
reached before....



....when no one is
sitting around
with no work to
do.



Existing faculty/staff



What you were
hired to do

New duties

Funding



Workload

- 1) The biggest investment is the time of the librarians.
- 2) Workload balance among staff must be addressed.
- 3) Watch out for loss of staff cohesion.

(Shumaker, 2009)

Developing the Liaison Program

Prospectus

- Research
- Development

Tool Kit

- Librarians
- Faculty

Training

- New Responsibilities
- Best Practices

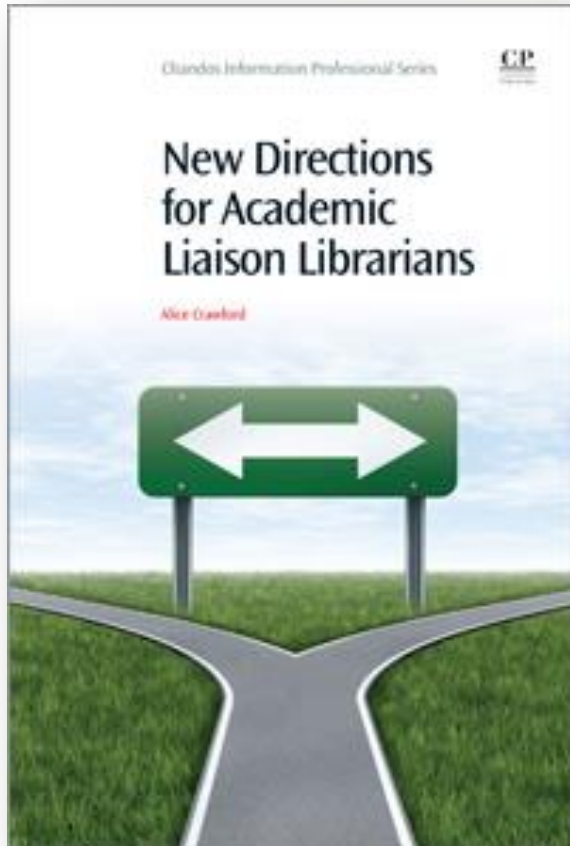
Implementation

- Fall 2013
- Adaptation

Prospectus

- Research
- Development

Research



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Research

Maxwell Library
Library • Maxwell Library

Library Liaisons to Academic Departments

The Library Liaison Program exists to establish ongoing relationships between the Library and the college's academic programs to enhance communication and improve resources and services for these programs. Library staff members are appointed to work as liaisons with faculty in specific academic departments to carry out these responsibilities.

Academic Department or Program Area	Liaison
Accounting & Finance	Cynthia Seabolds
African Studies	Kristina Edwards
Anthropology	Melissa Connors
Art	Michael Isomasi
Asian Studies (minor)	Shuan-Huang Chang
Avalon Science	Cynthia Seabolds
Biological Sciences	Shuan-Huang Chang
Canadian Studies (minor)	Cynthia Seabolds
Chemical Sciences	Shuan-Huang Chang
Communication Studies	Melissa Connors
Computer Science	Shuan-Huang Chang
Continuing Education	Christine Brown
Criminal Justice	Kristina Edwards
Economics	Cynthia Seabolds
Elementary & Early Childhood Education	Christine Brown

University Library
Home | MyUL | Directory | A-Z Index

ABOUT THE LIBRARY / LIBRARY LIAISON PROGRAM

DESCRIPTION:
For faculty and students, your Library Liaison is your link to an extensive range of services and resources offered by the library. Library Liaisons have been designated for each academic department here at Xavier. Each academic department has also selected Faculty Liaisons who coordinate with the Librarian Liaisons.

- Library and First Search Recommendations
- Librarian and Department Assistants

WHAT YOUR LIBRARY LIAISON CAN DO FOR YOU

Resources and policies are coordinated between the library and academic departments and departments are notified of new acquisitions budget and the guidelines.

Library Services for Faculty

- Ask Lib
- Course Reserves
- Course-LINK
- Course Lists
- Electronic Lists
- IL Accounts
- Online Journals
- PDFs/MS
- Research Collaborate

UConn University Libraries
Home | Find | Research Resources | Services | About the Libraries | Information | Help | Contact Us | Site Index | My Account

Academic Liaison Program

Subject Specialists

Library liaisons provide faculty and students with a personal contact to whom any non-technical issues and questions may be addressed. The list is arranged by campus to facilitate faculty communication, but faculty and students are welcome to contact liaisons with subject expertise regardless of the campus where they work. For more information about the library Research Services, please contact Traciya Gaulton, Research Services Librarian, at 860-439-2922. traciya.gaulton@uconn.edu

Library & Class Study / Research Collaborate / Request Services for Collection Development and Information Access / Liaison Directory Tools

Library Area	Liaison	Contact Information
African Studies	Shelba Williams	449-2394 shelba.williams@uconn.edu
Agriculture	Christa Hill	449-2393 christa.hill@uconn.edu
Agriculture & Forestry Extension	Shelba Williams	449-2399 shelba.williams@uconn.edu
American Studies	Melissa Connors	449-2399 melissa.connors@uconn.edu
Applied Science	Christa Hill	449-2393 christa.hill@uconn.edu
Art Practice	Michael Isomasi	449-2774 michael.isomasi@uconn.edu
Art & Art History	Michael Isomasi	449-8909 michael.isomasi@uconn.edu
Asian American Studies	Shuan-Huang Chang	449-2394 shuan.huang@uconn.edu
Biology	Shelba Williams	449-2399 shelba.williams@uconn.edu
Chemical, Biological, and Environmental Engineering	Traciya Gaulton	449-2322 traciya.gaulton@uconn.edu
Chemistry	Traciya Gaulton	449-2322 traciya.gaulton@uconn.edu
Civil and Environmental Engineering	Jan Chan	449-2342 jan.chan@uconn.edu
Design and Apparel Technologies	Jacqui Giffay	449-4444 jacqui.giffay@uconn.edu
Communication Sciences	Christa Hill	449-2393 christa.hill@uconn.edu
Computer Science and Engineering	Alisa Dierker	449-2394 alisa.dierker@uconn.edu
Data Management	Gaia Lopez	449-4040 gaia.lopez@uconn.edu
Earth and Atmospheric Sciences	Jan Chan	449-4444 jan.chan@uconn.edu
Education and Educational Services	Christa Hill	449-2393 christa.hill@uconn.edu
Education	Shelba Williams	449-2399 shelba.williams@uconn.edu
Education	Traciya Gaulton	449-2322 traciya.gaulton@uconn.edu
Educational Leadership	Traciya Gaulton	449-2322 traciya.gaulton@uconn.edu
Elementary and Childhood Education	Jan Chan	449-2342 jan.chan@uconn.edu

Development

- Set Goals
 - What we wanted to accomplish
 - How we wanted to accomplish it
- Consider new scope of university
 - How could librarians facilitate new agenda
 - How to benefit faculty, students, and staff

Prospectus

- Reese Library Liaison Program is designed to improve communication and collaboration between the Library and its constituencies across the Summerville Campus of Georgia Regents University.
- The goal of the Liaison Program is to support the mission, vision, and values of the University Libraries.

Objectives

1. Foster collegiality through consistent communication.
2. Provide leadership in collection development.
3. Promote excellence in reference and education services.
4. Assess library programs to ensure support of curricular and research needs of the University.

Tool Kit

- Librarians
- Faculty

Librarian Tool Kit

- Prospectus
- Library Directory
- Links to InfoCentral – class schedules and descriptions
- Departmental directory
- Library fact sheets – book and serial budgets, subscriptions
- Library policies
- Information about Institutional Repository
- List of helpful tips – contact times, etc.

Faculty Tool Kit

- Faculty Services Handout
- Student Guide to Library
- Map of library
- ILIT 1500 Hand Out
- Social Media Hand Out
- Libguide Hand Out
- Information about Institutional Repository
- Business Cards

Training

- New Responsibilities
- Best Practices

Training Sessions

- Four sessions to promote Liaison Program to librarians
 - Reviewed toolkit and resources available
 - Training in GOBI – how to order books
 - Changes brought about by consolidation
 - Best times to contact departments or not to contact departments

Implementation

- Fall 2013
- Adaptation

Fall 2013

- Implementation scheduled for Fall 2013
 - Contacted departments
 - Provided information to faculty
 - Made connections

Adaptation

- Librarians moving
- Library role reassessment
- Reassigning liaison areas

Our Local Roots



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